



RETURN FORM

Order Number

IMPORTANT:

- Return the unused goods including accessories and the completed return form to us in the original packaging. Please make sure that everything is securely packed.
- Returns are at your expense and risk.

RETURN ADDRESS:

Altonaer Silber Werkstatt
Holstenstrasse 188
22765 Hamburg
Germany

T: +49 40 38 61 48 58
M: info@altonaer-silberwerkstatt.de
W: www.altonaer-silberwerkstatt.de

YOUR CONTACT INFORMATIONS

.....
First and last name

.....
Street / No.

.....
ZIP / City

.....
Country

.....
E-Mail

.....
Phone

WHICH PRODUCTS DO YOU WANT TO RETURN?

.....
Article Quantity

.....
Article Quantity

.....
Article Quantity

.....
Article Quantity

.....
Article Quantity

How should your return be handled?*

Offset with new order Refund

Offset with new order Refund

Offset with new order Refund

Offset with new order Refund

Offset with new order Refund

Return reason:

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*The processing time is approximately 1 to 4 business days.
In case of a refund, the purchase amount will be refunded via the original payment method.